Portland Office: 1001 SW 5<sup>th</sup> Avenue, #700 Portland, Oregon 97204



Eugene Office: 405 E 8<sup>th</sup> Avenue, #2600 Eugene, Oregon 97401

#### VACANCY ANNOUNCEMENT

United States Bankruptcy Court
District of Oregon
VACANCY #2010-07

POSITION: Intake Clerk

TYPE: Full-Time/Permanent

**DUTY STATION:** Eugene, Oregon

SALARY RANGE: CL-24 \$34,356 to \$55,864 (Commensurate with qualifications/experience)

POSTING DATE: November 15th, 2010 CLOSING DATE: Open Until Filled

Application documents must be received by December 6th, 2010 to ensure consideration

The United States Bankruptcy Court for the District of Oregon is seeking qualified applicants for the full-time permanent position of Intake Clerk.

#### **POSITION OVERVIEW:**

The Intake Clerk duties include, but are not limited to, the following:

- Receive and stamp incoming documents, review documents for completeness and conformance with local and federal rules, and check case data for accuracy and completeness.
- Enter case data in case management system, scan and electronically file documents, and ensure data quality.
- Inform customers of required fees, receive payments, and issue receipts. Secure funds in cash register and balance cash drawer at the end of the day.
- Sort and process incoming and outgoing mail. Maintain the mail meter and meter log.
- Provide information to the public, bar, and the court.
- Assist the public in use of computerized databases.
- Prepare, ship, and retrieve records from the Federal Records Center. Make copies of records for the public.
- Answer and route incoming calls.

# **QUALIFICATIONS:**

To be qualified for appointment to the position of Intake Clerk candidates must meet the following standards.

# **Specialized Experience:**

Specialized experience is progressively responsible clerical or administrative experience requiring the regular and recurring application of clerical procedures that demonstrates the ability to apply a body of rules, regulations, directives, or laws and involves the routine use of specialized terminology and automated software and equipment for word processing, data entry or report generation.

A minimum of one year specialized experience equivalent to work at a CL-23 is required. At least two years specialized experience equivalent to work at the CL-23 is required for placement above step 1.

# Additional Knowledge, Skills, and Abilities:

- Strong customer service skills and ability to communicate with a variety of persons inside and outside the court.
- Very good oral and written communication skills, accuracy and attention to detail.
- Excellent computer proficiency, including the ability to learn the court's software programs, toggle between various open software programs, and work with electronic files and folders.
- Ability to multitask and consistently meet deadlines and targeted goals.
- Maturity, good judgment, high ethical standards and a positive work attitude.
- Ability to maintain confidentiality.

# **Desirable Qualifications:**

Preference will be given to applicants with the following qualifications:

- Educational classes beyond the high school level.
- Specialized training or recognized certification in an area relevant to the duties of this position.
- Previous intake clerk experience.
- Knowledge of bankruptcy rules and procedures.
- Court experience.
- Knowledge of CM/ECF.
- Experience with docketing and case management.

# **APPLICATION PROCEDURES:**

The following is a list of required application documents:

- Cover letter
  - Reference job vacancy number #2010-07
  - Where you learned about the vacancy
  - Include an email address in your contact information
- Chronological resume which includes:
  - Education
  - Work history
    - names and addresses of employers
    - dates of employment

- work performed
- number and composition of personnel supervised, if any
- significant accomplishments
- Application for Judicial Branch Federal Employment (Form AO 78) available at www.uscourts.gov/forms/AO078.pdf or on the court's website on the <u>Careers</u> page.

# Application documents must be submitted in electronic format using Word, WordPerfect or PDF to:

hr@orb.uscourts.gov

### **GENERAL INFORMATION:**

- Applicants must be a U.S. citizen or eligible to work in the United States.
- This is a sensitive position within the Judiciary. The successful candidate is hired provisionally, pending the results of an FBI fingerprint and criminal background check.
- Employees must adhere to the Code of Conduct of Judicial Employees which is available at <a href="http://www.uscourts.gov/library/conduct.html">http://www.uscourts.gov/library/conduct.html</a>.
- Excepted service appointments are AT WILL and can be terminated with or without cause by the court.
- This position is subject to mandatory Electronic Funds Transfer participation for payment of net pay.
- The best qualified will be contacted for interviews. Candidates for interviews may travel at their own expense or be interviewed via telephone and/or video conference.
- Resumes or enclosures will not be returned.
- This announcement is posted on the court's internet web site at www.orb.uscourts.gov
- Detailed information regarding benefits and compensation can be found on the United States Federal Courts website at www.uscourts.gov/careers